

Consultations or Medical Examinations if you have a Fever or Other Symptoms

For people who have a fever or other symptoms

People who have a fever or other symptoms should first call their family physician or their closest medical institution. If you are not sure about which medical institution to contact, first call an Examination/Consultation Center.

Follow the medical institution's instructions when going for an examination. Wear a mask, wash your hands, and follow proper etiquette when coughing (cough or sneeze in a mask, sleeve, tissue, or handkerchief, covering your nose and mouth).

Examination/Consultation Centers

At night and weekends, a message will redirect you to the emergency phone number.

Consultation Facility (for infections)	Phone Number (direct line)	FAX Number	Jurisdiction
Niikawa Welfare Center	0765-52-2647	0765-52-4440	Kurobe City, Nyuzen Town, Asahi Town
Niikawa Welfare Center Uozu Office	0765-24-0359	0765-24-9220	Uozu City
Chubu Welfare Center	076-472-0637	076-473-0667	Namerikawa City, Funahashi Village, Kamiichi Town, Tateyama Town
Takaoka Welfare Center	0766-26-8414	0766-26-8464	Takaoka City
Takaoka Welfare Center Imizu Office	0766-56-2666	0766-56-5494	Imizu City
Takaoka Welfare Center Himi Office	0766-74-1780	0766-74-0374	Himi City
Tonami Welfare Center	0763-22-3512	0763-22-7235	Tonami City, Nanto City
Tonami Welfare Center Oyabe Office	0766-67-1070	0766-67-4270	Oyabe City
Toyama City Health Office	076-461-7511	076-428-1150	Toyama City

For those coming into Japan from areas with prevalent infections

Those who have spent time in an area with prevalent infections during the 14 days before entering Japan must report to a quarantine inspector. Follow the inspector's instructions.

For those who struggle with Japanese

The Ministry of Health, Labour, and Welfare phone consultations can help you in the following languages.

○Phone Number

0120-565653 (Toll-free number)

○Hours of Operation

365 days a year (including weekends and holidays)

- Japanese, English, Chinese, Korean, Portuguese, Spanish: 9:00-21:00
- Thai: 9:00-18:00
- Vietnamese: 10:00-19:00